

# RESIDENTIAL - Waste Collection Service Requests 2024-2025

FORM FOR: - CHANGING BIN SIZE OR ORDERING ADDITIONAL BINS

**HOBSONS  
BAY CITY  
COUNCIL**



Authorisation for additional charges will need to come from the property owner or authorised representative not the tenant.

I am the ratepayer or authorised representative of the below mentioned property, and would like to request the following:

**UP-SIZE TO LARGER BINS**  
To swap your smaller 120 litre bin for a larger 240 litre bin. Only available for Rubbish and Food and Garden waste bins.

SERVICE DESCRIPTION	WASTE SERVICE CHARGE	TICK OPTION(S)
Upsize to a 240 litre Rubbish bin (red lid) collected weekly	An additional \$125.61 per year on the "Standard Waste Service Charge" (Pro rata)	
Upsize to a 240 litre Food and Garden bin (light green lid) collected fortnightly	An additional \$41.88 per year on the "Standard Waste Service Charge" (Pro rata)	

**DOWN-SIZE TO SMALLER BINS**  
To swap your 240 litre bin for a 120 litre bin. Only available for Rubbish and Food and Garden waste bins.

Downsize from a 240 litre to a 120 litre Rubbish bin (red lid) collected weekly	A removal of \$125.61 per year upsize charge (Pro rata)	
Downsize from a 240 litre to a 120 litre Food and Garden bin (light green lid) collected fortnightly	A removal of \$41.88 per year upsize charge (Pro rata)	

**ADDITIONAL BIN**  
Use the following section of this form **ONLY** when ordering additional services

SERVICE DESCRIPTION	WASTE SERVICE CHARGE	NUMBER REQUESTED
Additional Rubbish Service - 240 litre bin (red lid) collected weekly	\$321.04 per bin and service per year (Pro rata)	
Additional Rubbish Service - 120 litre bin (red lid) collected weekly	\$195.41 per bin and service per year (Pro rata)	
Additional Mixed Recycling Service - 240 litre bin (yellow lid) collected fortnightly	\$125.61 per bin and service per year (Pro rata)	
Additional Food and Garden Waste Service - 240 litre bin (light green lid) collected fortnightly	\$195.41 per bin and service per year (Pro rata)	
Additional Food and Garden Waste Service - 120 litre bin (light green lid) collected fortnightly	\$153.54 per bin and service per year (Pro rata)	
Additional Glass Service - 120 litre bin (purple lid) collected monthly	\$83.75 per bin and service per year (Pro rata)	

Ratepayer name: (block letters please)		Ratepayer postal address:	
Rateable address for location of bins:		Property number quoted on your rate notice: (located in the top right hand corner containing 11 digits)	
Contact phone number during business hours:	Ratepayer/Agent's Representative signature:		Date:

Personal information is being collected by Council for the provision of Council's waste service and will be used for the primary purpose or directly related purposes. The respondent understands that the personal information provided is for the provision of Council's waste service and that they may apply to Council for access and/or amendment of the information.

**Please forward completed form to:** Hobsons Bay City Council, PO Box 21, Altona VIC 3018  
Email: [customerservice@hobsonsbay.vic.gov.au](mailto:customerservice@hobsonsbay.vic.gov.au)  
Ph: (03) 1300 179 944 Fax: (03) 9932 1090

**Conditions:**

- All bins remain the property of Hobsons Bay City Council's.
- Provision of bins and of the collection service is subject to compliance with Council's Waste Service and Financial Reserve Policy which is available on Council's website. This includes responsibilities relating to the appropriate storage and presentation of bins. Council may remove the service in circumstances where the bins are being misused.
- All requests for new bins, additional bins and up-sized bins is subject to Council review to ensure that arrangements for bin storage and bin presentation are appropriate.
- The 2024-25 Standard Waste Service Charge is \$317.23 per financial year.
- Only Council provided bins will be collected by the collection trucks.
- Council's costs include the management, provision and maintenance of Council owned rubbish, mixed recycling, food and garden and glass bins and collection and disposal fees.
- The Waste Service Charge is subject to annual budget review. Part year Waste Service Charges will be calculated on a pro rata basis.
- Pro rata charges are not refundable.
- Real Estate agents who are registered with Council are able to act on behalf of ratepayers.
- Bins provided by Council must not be removed from the property, except onto the kerbside on the day before and the day of the scheduled bin collection.

<b>OFFICE USE ONLY</b>	<b>CURRENT CHOICE:</b>
<b>ASSIGNMENT NO:</b>	<b>REQUESTED CHOICE:</b>
<b>ASSIGNMENT DATE:</b>	<b>COLLECTION DAY:</b>